

TfL finds over 130,000 pieces of lost property each year on the buses, taxis, trains, trams and stations, with even more property lost on other forms of transport in London.

If you have lost an item of property while travelling in a Licensed London Black Taxi, please follow the guidelines below.

Licensed London Taxis

Lost property found in Licensed London taxis (black cabs) is usually handed in to a police station by the driver before being forwarded to our LPO.

To make enquiries please complete the TfL lost property form:-

<https://www.tfl.gov.uk/tfl/contact/lostproperty/default.asp>

Alternatively, if more than seven days have passed since you lost your property, you can contact the LPO using the details below.

TfL Lost Property Office

200 Baker Street

London NW1 5RZ

Telephone: 0845 330 9882

(08:30 to 16:00, Monday to Friday except bank holidays)

We are required to retain items of lost property for a minimum of 28 days, except for any perishable items which are disposed of after 24 hours.

In practice, we may hold items longer than this depending on available storage space.

If an item remains unclaimed after 28 days we would dispose of it either through our nominated charity or, if the item is of no use to them, it is disposed of as rubbish.

In line with legislation, charges are made for restoring property to customers.